



2014

Imaging Technology Forum

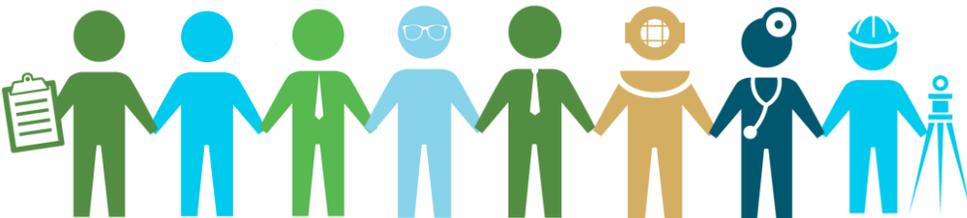


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FUJITSU OnBase[™]
by Hyland



*Agenda
at a Glance*

IMAGING TECHNOLOGY FORUM
OCTOBER 29, 2014 // CONCORD, NC // AGENDA

Track Color Key

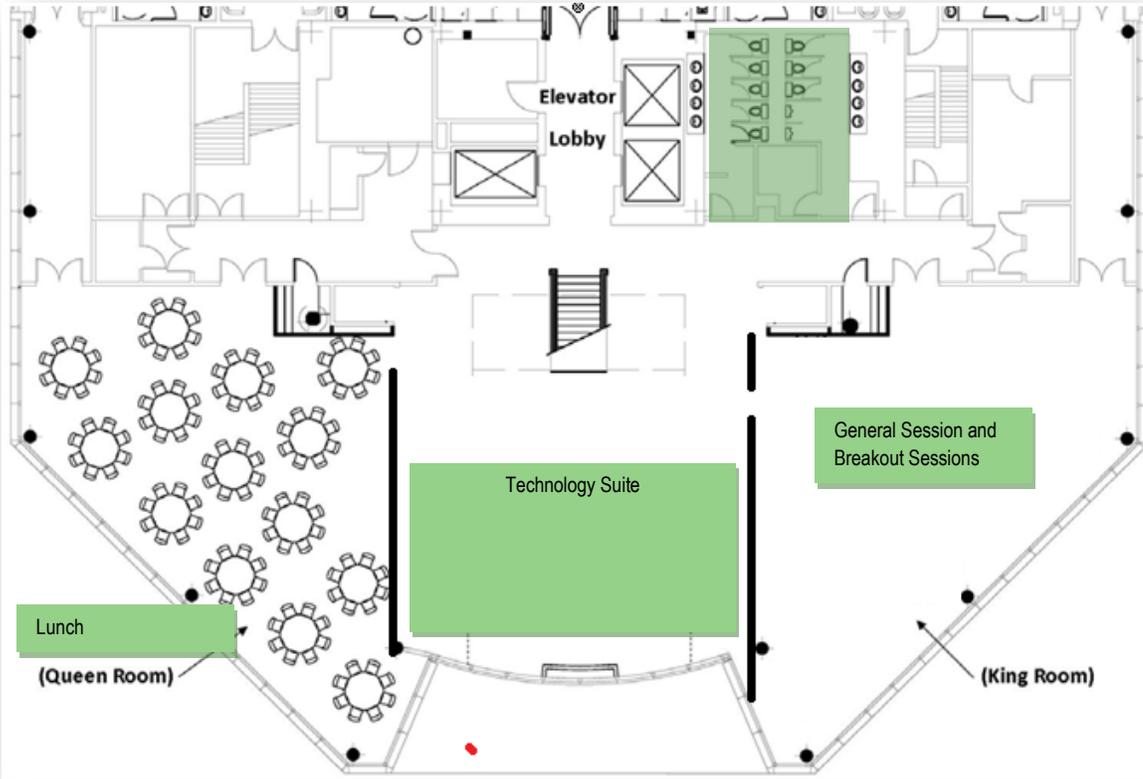
Charlotte	Business Process Automation
Daytona	Content Management
Talladega	Technology Expert Suite

Lap Time	Charlotte Track King Room	Daytona Track 600 Room	Talladega Track	
8:30 - 9:00	Registration		T1) Technology Expert Suite	
9:00 - 9:35	E1) General Session - ECM is a Mission Critical Business Application			
9:35 - 9:40	Pit Stop			
9:40 - 10:15	C1) Scanning 101	A1) Accounts Payable Automation	T1) Technology Expert Suite	
10:15 - 10:30	Pit Stop			
10:30 - 11:05	C2) Advanced Capture and Intelligent Capture	A2) Human Resource Automation		
11:05 - 11:10	Pit Stop			
11:10 - 11:45	E2) Workflow, E-Forms and Business Process Automation	E3) Integrated Content Management		
11:45 - 11:50	Pit Stop			
11:50 - 12:25	D2) Leveraging Legacy Data: Paper and Imaging Systems	E4) ECM for the Mobile User		
12:25 - 1:20	Yellow Flag - Speedway Club Luncheon - Queen Room			
1:20 - 1:50	D1) Successful Solutions Deployment			
1:50 - 1:55	Pit Stop			
1:55 - 3:15	D3) Case Study Panel Discussion			
3:15	Checked Flag Presentation			
	Drawings: NASCAR Tickets, Panther Tickets, Scanner, Richard Petty Racing Ride Along			

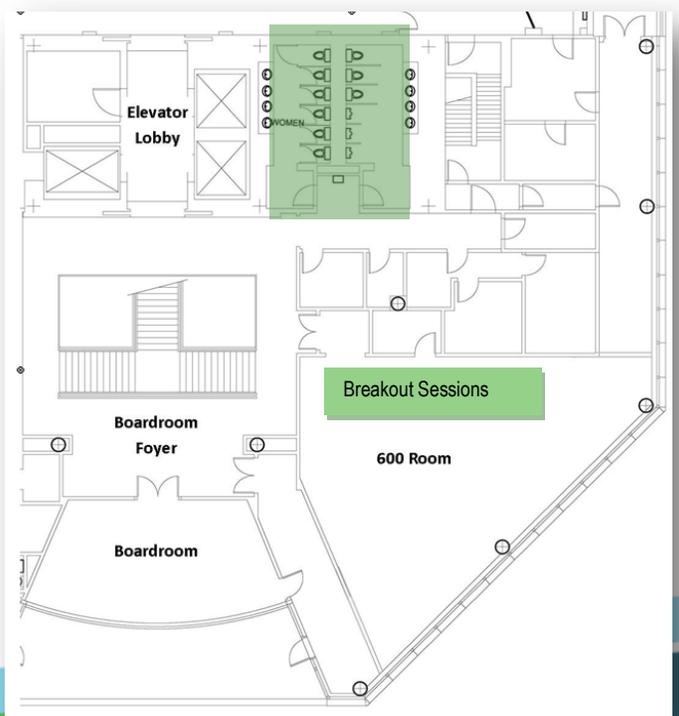


SPEEDWAY CLUB MAP

Main Level



Second Level





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DETAILED AGENDA

8:30

Registration

Welcome to Charlotte Motor Speedway Imaging Technology Forum 2014! Check in, grab some breakfast, and prepare yourself for an energetic day packed with content management and business process improvement.

9:00 - 9:35

Welcome

Wayland Harkey,
Kelly Green: ISSI

Race Team introductions. Imaging Technology Show vs. ECM / BPM Technology Forum.



G1) General Session ECM as a Mission Critical Business Application

Colleen Alber: Hyland

ECM is more than just management of paper documents; it has become a mission critical part of doing business. If you are new to Enterprise Content Management (ECM), here is where you will learn how this set of tools—broken into functional areas of Capture, Process, Access, Integrate, Measure, and Store—apply to your organization.

9:40 - 10:15

A1) Accounts Payable Automation

Colleen Alber: Hyland

Cash is an organization's number one asset. Accounts Payable automation allows organizations to maximize volume and early pay discounts, eliminate late pay penalties, streamline approvals, and create visibility and an audit ready process. This session will illustrate how you can achieve these benefits.



C1) Scanning 101

Gareth Wallace: Fujitsu

An overview of basic terminology, concepts, and processes of scanner hardware and software. This session will cover the history of the scanning technology that has brought tremendous functionality to virtually every desktop.



10:30 - 11:05

A2) Human Resource Automation

Colleen Alber: Hyland

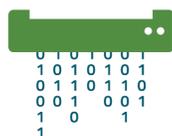
With barriers like cost and lack of confidence in information security, most HR departments settle for paper-based employee files and time-consuming manual processes. Utilizing ECM in HR is an opportunity to gain efficiencies not only for HR, but also for your entire organization. In this session, you will hear how HR managers have adopted ECM and realized ROI.



C2) Advanced Capture and Intelligent Capture

Ray Gerwig: Hyland

Both template-based and template-less capture solutions can save valuable resources and time by automatically identifying and indexing incoming documents. In this session, we will compare the capabilities of Advanced Capture and Intelligent Capture, highlighting their differences as well as their respective advantages.





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11:10 - 11:45



E2) Workflow, E-Forms and BPM

Ray Gerwig: Hyland

Low value tasks such as sorting, matching, filing, tickler files, and follow-up requests consume a great deal of time for business users. Workflow automation relieves the user of these low value tasks and facilitates high value decision making.



E3) Integrated Content Management

Colleen Alber: Hyland

Managing content as a by-product of doing business. Whether a user is in their primary business application, email application, or MS Office application, users should have immediate access to the required information. This session will address extending the user's reach from where they spend most of their time.

11:50 - 12:25



E4) ECM for the Mobile User

Kelly Shuster: Hyland

Mobile devices have rapidly changed the way we work and will continue to influence how we will work in the future. Access to business content and processes from mobile devices will become increasingly critical to the productivity of your workforce. Mobile apps keep business content and processes at users' fingertips while they are on-the-go.



D2) Leveraging Legacy Data: Paper and Imaging Systems

John Sakers: ISSI

Best practices for converting back-file images to the content management system. This session will address the best practices for evaluating the value of the legacy data and making plans to incorporate this information into a new system.

12:25 - 1:20

Yellow Flag

Enjoy a spectacular lunch provided by the Speedway Club!

1:20 - 1:50



D1) Deployment Successful Solutions

Chris Miller: ISSI

Methodologies and best practices for deploying successful Enterprise Content Management and Business Process Management Solutions. Cost effectively enhancing the value of the solution over time.

1:55 - 3:15



D3) Case Study Panel Discussion

Kelly Green: ISSI

ECM users presenting real-life scenarios from ECM and BPM implementations.

3:15

Checkered Flag Presentation

Drawings: NASCAR Tickets, Panther Tickets, Scanner, Richard Petty Racing Ride Along



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CASE STUDY PANEL PROFILES



Mecklenburg County

The largest county in North Carolina processes an immense amount of documentation including permits, tax bills, GIS documents, finance documents, human services documents and many more. With thousands of users and numerous business applications, managing this content is challenging to say the least. Discuss with the system administrator how she and her team have met these challenges in a rapidly changing environment.



For more than 75 years, residential, commercial, and industrial customers in the north central, Piedmont, and western areas of North Carolina have relied on PSNC Energy for safe, reliable natural gas service. Headquartered in Gastonia, North Carolina, PSNC Energy has approximately 850 employees who are part of your community. The PSNC team manages over 12,000,000 very sensitive project files in a highly regulated industry.



Security Finance offers installment loans from conveniently located branch offices in order to provide personal service within the community. Documentation is a critical part of providing this service. The ECM team has implemented a complete enterprise-wide solution including business operations as well as all of the back office operations (AP, HR, Mailroom, Tax and others).



BestCo is a leading developer of consumer healthcare products, including OTC drug products and dietary supplements. With a reputation for creating appealing new delivery formats with flavor appeal, they serve private label and contract manufacturing clients in the consumer healthcare and retail industries, including many in the Fortune 100. The BestCo Team has implemented a solution that addresses the finance operation as well as the highly regulated FDA Validation Documents.



Medic operates the busiest 9-1-1 Emergency Medical Services Agency in the state of North Carolina. Medic's responsibilities span 544 square miles, including the rapidly expanding city of Charlotte, North Carolina. With two professional sporting venues, multiple college campuses, two major lakes, a busy international airport, several major business centers, two nuclear power plants, and a population approaching 1,000,000 people, bustling Mecklenburg County certainly presents Medic with a diverse, exciting environment to service. The Medic ECM team overcame the challenge of converting from a legacy system to address the need to manage patient records as well as back office operation, human resources, and finance.



Shapiro & Ingle, LLP operates statewide in North Carolina providing foreclosure, title, eviction, and REO closing and settlement services for mortgage lenders and servicers. The ECM team transformed a highly paper intensive operation to a virtually paperless office. This solution manages over 13,000,000 documents and interacts with multiple business applications inside as well as outside the organization.



Transportation Insight is one of the largest and most experienced full-service third party logistics (3PL) providers in North America, delivering custom logistics solutions to more than 400 corporate clients. Their service and technology offerings span domestic transportation, international logistics, and warehousing — creating end-to-end supply chain solutions. They provide carrier sourcing, transportation cost reduction, a web-based Transportation Management System (TMS), freight bill audit and payment services, and supply chain analytics and reporting. The TI team is in the process of deploying a solution to automatically classify documents, read the required information, and transfer this information to the 3PL management software.



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RACE TEAM

Hyland creator of OnBase™

Bill Kavanaugh	Director, US Channel
Kelly Shuster	Account Manager, US Channel
Ray Gerwig	Product Evangelist
Colleen Alber	Product Evangelist

Imaging Solutions and Services, Inc.

Chris Miller	Senior Client Executive
Wayland Harkey	Senior Client Executive
Scott Hill	Hardware Specialist
John Sakers	Director Consulting Services
Kelly Green	Director ECM Solutions
Rich Buchanan	Director BPO Services
Jay Barrow	President / CEO

Fujitsu

Gareth Wallace	Account Executive
Scott Steiner	National Sales Manager

NewWave Technology

Lee Foster	Business Development Manager
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PIT ROAD - TECHNOLOGY EXPERT SUITE

Come see our best-in-class technologies in action and speak with experts from ISSI and our vendors

Back Office Operations

- Accounts Payable and Human Resources are great candidates for automation. See the software and processes that we help our customers to roll out in their organizations.

Workflow Automation

- Wondering about workflow? Anxious about automation? Stop by the technology suite and get the answers that you need. Experts will help with ideas and options.

Advanced Capture

- Let automation do your data entry. Talk with the experts about structured and unstructured data capture. There have been significant improvements in capture technology in the past five years - come see what we can do for you.

Mobile Content Management

- You have probably looked at your smart phone ten times already today - imagine if you could use that same device to access your most important business content. Come see what we can do for your mobile users.

High Volume Production Capture - Fujitsu 6800

- 130 pages per minute and a 500 page document feeder

Mid-Volume Departmental Capture - Fujitsu 6670

- 90 pages per minute, duplex, and optional color

Distributed Capture - Fujitsu 7160

- 60 pages per minute with a desktop-friendly footprint - it's smaller than that stack of papers that it will scan for you

Book and Sensitive Document Capture - Fujitsu SV600

- Contactless scanning for books and business cards