



***For Immediate Release***

## **Baptist Memorial Health Care selects Imaging Solutions and Services, Inc.**

### **Value Added Solution Provider Selected to Implement Document Scanners**

**Memphis, TN – December 30, 2003** – Imaging Solutions and Services, Inc., national leader in providing business process outsourcing (BPO) services and document imaging solutions and components, has formed a relationship with Baptist Memorial Health Care, a leading health care provider in the Mid-South, have formed a partnership to support the technology upgrade project currently underway within the Health Information Management department. This project is a multi-year initiative to upgrade health care information management, health care records and business support systems. In addition to extensive software, computer and network systems upgrade, the current fleet of document scanners, responsible for meeting the needs of the corporations records management needs, will be upgraded to the latest document capture platform.

Imaging Solutions and Services, Inc. and Baptist Memorial Health Care Corporation have joined forces to evaluate the market-leading scanners in order to match the current requirements and the scanners most capable of efficiently delivering the productivity and quality required by Baptist Memorial. The selected scanners, the Bowe Bell + Howell Spectrum XF and Truper models, have been thoroughly tested to ensure the proper fit with the organization's requirements.

The selected scanners will be deployed during the next 24 to 48 months. Imaging Solutions and Services, Inc. will provide the scanners, staging and testing services, and installation and training services. Post-installation support and supplies will also be provided as needed to ensure Baptist Memorial is able to achieve its stated productivity and quality objectives.

#### **About Baptist Memorial Health Care Corporation**

One of the largest not-for-profit health care systems in the United States, Baptist Memorial Health Care Corp. ([www.bmhcc.org](http://www.bmhcc.org)) offers a full continuum of care to communities throughout the Mid-South. The BMHCC network consists of 17 hospitals; more than 2,900 affiliated physicians; home, hospice and psychiatric care throughout the tri-state area; minor medical centers and clinics; a chain of surgery, rehabilitation and other outpatient centers; and an education system highlighted by the Baptist College of Health Sciences. BMHCC is one of the top-rated integrated health care delivery systems in the country, according to the American Hospital Association, and the only Memphis-based provider that spans three states. With an unmatched commitment to patient safety and quality, BMHCC seeks to partner with patients to continually enhance their care.

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**About Imaging Solutions and Services, Inc.**

Imaging Solutions and Services, Inc. ([www.issi-online.com](http://www.issi-online.com)) is a leading national provider of enterprise content management solutions and business process outsourcing services. Imaging Solutions and Services, Inc. is a systems integrator, business process consultant, value-added reseller and services provider dedicated to helping clients investigate, understand, implement and support process improvement solutions and services. As a premier-level partner with the document imaging industry's leading component and software manufacturers, Imaging Solutions and Services, Inc. offers comprehensive document imaging solutions with business application integration and workflow automation. Serving clients of every size, industry and application, from the Fortune 100 to the small and mid-size business market, Imaging Solutions and Services, Inc. has a proven track record of partnering with clients to clearly identify business problems and apply technology and services that delivers improved operational effectiveness and increased performance.

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