

For Immediate Release

Imaging Solutions and Services Inc Notifies Clients about Microsoft Automatic Upgrade Concerns

Imaging Solutions and Services Inc alerts clients of Microsoft's automatic upgrade plans and how to safeguard current Enterprise Content Management installations.

Memphis, TN, May 12, 2009 – Imaging Solutions and Services, Inc., certified Hyland Software (OnBase), EMC (ApplicationXtender) and Global 360 (File360) solution provider, nationwide system integrator and outsourcing provider of document imaging business process improvement technologies notifies clients of Microsoft's plans to deploy Internet Explorer V8 (IE V8) through their automatic updates very soon.

Wes Butler, Chief Technology Officer for Imaging Solutions and Services, Inc., has indicated that most software vendors, including most ECM software developers, have not certified this browser with pre-existing versions of their software. "While there are no expected issues with OnBase, ApplicationXtender or File360 installations, there is no guarantee since IE V8 is uncertified", says Butler.

Butler notes that Hyland has already communicated their plans to support IE V8 in the upcoming release of OnBase 9.0. Furthermore, over the last several months, Hyland Software's Quality Assurance Team has been testing all OnBase 9.0 Web applications, including OnBase Web Server, to ensure they will function as intended when accessed via IE V8. At this time, OnBase versions 8.2 and prior do not support IE V8. EMC and Global 360 have similar plans for their current and future software versions.

In order to prevent an accidental IE V8 upgrade, Imaging Solutions and Services, Inc. recommends that customers running OnBase, ApplicationXtender or File360 should download and implement the "Toolkit to Disable Automatic Delivery of Internet Explorer 8" from Microsoft. Use of the toolkit will prevent automatic installation of IE V8 and allow current ECM software to continue to perform as usual.

The Microsoft toolkit is available at <http://www.microsoft.com/downloads/details.aspx?FamilyID=21687628-5806-4ba6-9e4e-8e224ec6dd8c&displaylang=en>

Imaging Solution and Services, Inc.'s technical staff is prepared to engage with clients to provide any support services that may be needed. Clients may contact ISSI at support@issi-online.com or by calling 800.948.9466.



About Imaging Solutions and Services, Inc.

Imaging Solutions and Services, Inc. (www.issi-online.com) is a nationally recognized, award-winning systems integrator, business process consultant and outsourcing services provider focused on applying enterprise content management (ECM) technologies to deliver business process improvement. As a premier-level partner with the document imaging industry's leading component and software manufacturers, Imaging Solutions and Services, Inc. has a proven track record of partnering with clients to clearly identify business challenges and apply technology and services to deliver integrated business application and workflow automation solutions that result in increased operational effectiveness and improved performance.

Imaging Solutions and Services, Inc. and the ISSI logo are trademarks, or registered trademarks of Imaging Solutions and Services, Inc. All other trademarks or registered trademarks are the property of their respective owners

Media Contact:

Brad W. Moritz, Chief Marketing Officer & Manager, Strategic Alliances
Imaging Solutions and Services, Inc.
901.767.4636
MediaContact@issi-online.com

- more-

News Release